



DIGITAL STRATEGIC INITIATIVES ABOVE & BEYOND AWARD



Awarded to

Warren Buckley

In recognition of outstanding performance

September, 2015

Awarded by

Leslie Martinez M.

Leslie Martinez Moreno

Sr. Manager – UX Cross Channel (Banking)

Warren Buckley

(Feedback from Mary Tsai-Corindia - ATM PM)

I enjoy working with Warren tremendously. For the Host to Host project, he started when he first joined CIBC. He quickly adapted to our work styles and methodologies. He was quick to provide his deliverable with simple instructions. He was patient with me when I had additional changes that were not previously mentioned. He even took the extra step to test out existing process to ensure everything on the UIs were captured properly, afterwards provided recommendations on where we can improve in operation procedures.

Warren has a great sense of humor. He is easy to work with, friendly and knowledgeable. I truly enjoy having Warren on my project team and look forward to future opportunities to work with him.

(Leslie's)

- new team
- steep learning curve > great progress
- standardize the UE process > changing the way UE delivers and interacts with the ATM project team
- great positive impact shaping the relationship
- already proactively identifying areas of opportunity and making recommendations